

**Annexure B – Section 14(4)(c)**

**Notice of expiry date: fixed term agreement**

**Section 14(2)(c) of the Consumer Protection Act 68 of 2008**

I, the supplier in a fixed term agreement with .....  
.....(name of consumer)  
in respect of an agreement to provide .....  
.....(description of services),  
entered into on ..... (day) .....(month) 20.....

hereby **give notice** to the said consumer that -

- the expiry date of that agreement is the ..... day of .....  
(month) 20 ....., and
- that the changes that would apply **if** the agreement were to be renewed or might otherwise continue beyond the expiry date are attached to this notice marked Annexure "A", and
- on the expiry of the fixed term of the agreement, it will be automatically continued on a month-to-month basis, subject to any material changes of which the supplier has given notice in Annexure "A",

**UNLESS** the consumer **expressly** —

- (i) directs the supplier to **terminate** the agreement on the expiry date; or
- (ii) agrees to a renewal of the agreement for a further fixed term.

**Note to consumer:** Despite any provision of the agreement to the contrary or whatever

anyone, including the supplier, may say to you, you have the **right**, should you wish to do so, to **cancel** the agreement upon the expiry of its fixed term, **without penalty or charge, but** subject to -

- your remaining liable to the supplier for any amounts owed to the supplier in terms of the agreement up to the date of cancellation, **if any**; and
- the supplier having the right to impose a **reasonable** cancellation penalty with respect to any goods supplied, services provided, or discounts granted, to the consumer in contemplation of the agreement enduring for its intended fixed term, **if any**; and
- the supplier having the duty to credit you with any amount that remains your property as of the date of cancellation.

Signed this ..... day of ..... (month) 20 .....

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For the Supplier, who warrants that he or she is authorised to do so

Name: .....

Contact details: .....

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