



NATIONAL CONSUMER COMMISSION

TERMS OF REFERENCE

FORTIGATE-1800F HARDWARE PLUS 1 YEAR 24X7 FORTICARE AND FORTIGUARD UNIFIED THREAT PROTECTION (UTP) ON A 12-MONTH SUBSCRIPTION

The National Consumer Commission invites interested service providers to submit quotations for the renewal of FortiGate-1800F Hardware plus 1 Year 24x7 FortiCare and FortiGuard Unified Threat Protection (UTP) on a 12-month subscription

1. PURPOSE

To request quotations for the renewal of the FortiGate-1800F Hardware plus 1 Year 24x7 FortiCare and FortiGuard Unified Threat Protection (UTP) on a 12-month subscription.

2. BACKGROUND

The National Consumer Commission (NCC), herein referred to as the Commission, is a juristic person established as an organ of state within the public administration but as an institution outside the public service in terms of section 85 of the Consumer Protection Act; No 68 of 2008 ("Act"). The NCC has been operational since 1 April 2011. The main objective of the NCC is to, amongst other things, promote and advance the social and economic welfare of consumers in South Africa by: -

- Establishing a legal framework for the achievement of a consumer market that is fair, accessible, efficient, sustainable and responsible;
- Reducing and ameliorating any disadvantages experienced by vulnerable consumers in accessing goods or services;
- Promoting fair business practices & protecting consumers from improper conduct;
- Improving consumer awareness and encouraging choice;
- Promoting consumer confidence and empowerment.
- Providing a consistent, accessible and efficient system of consensual resolution of disputes; and
- Providing for an accessible, consistent, harmonized, effective and efficient system of redress for consumers.

The NCC purchased FortiGate Firewalls in 2021 with 3-year subscription licenses. The provider whom the infrastructure was purchased from is responsible for support and maintenance until 31 October 2024. This procurement is **only** for the renewal of the license subscription.

3. BUSINESS NEED

- The NCC needs to renew the FortiGate-1800F Hardware plus 1 Year 24x7 FortiCare and FortiGuard Unified Threat Protection (UTP) by 14 May 2024 on 12 months subscription.

4. SCOPE OF WORK:

4.1. SPECIFICATION

- 12-month license subscription renewal for FortiGate-1800F Hardware plus 1 Year 24x7 FortiCare and FortiGuard Unified Threat Protection (UTP).

| Description | Code | Quantity | Serial Numbers | Duration |
|----------------------------------------------------------------------------------------------------|-----------------------|----------|--------------------------------------|-----------------------------------|
| FortiGate-1800F Hardware plus 1 Year 24x7 FortiCare and FortiGuard Unified Threat Protection (UTP) | FC-10-F18HF-950-02-12 | 2 | FG180FTK20900915 FG180FTK20900628 | 12 months from 14 May 2024 |

4.2. MANDATORY REQUIREMENTS.

- Proof of Original Equipment Manufacturer (OEM) Reseller Accreditation (OEM letter or proof of certification with the details of the company that is quoting will suffice)
- Ability to renew FortiGate-1800F Hardware plus 1 Year 24x7 FortiCare and FortiGuard Unified Threat Protection (UTP) as per specification.

5. ENQUIRIES

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