NATIONAL CONSUMER COMMISSION
a member of the dtic group

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**MEDIA STATEMENT**

**10 November 2026**

# PRODUCT SAFETY RECALLS: 23 667 CHERY TIGGO 4, OMODA C5 AND CHERY TIGGO 8 PRO MAX 2.0 VEHICLES

The National Consumer Commission (NCC) notifies consumers of a recall affecting a total of 23 667 (twenty-three thousand, six hundred and sixty-seven) vehicles as notified by Chery International (Pty) Ltd trading as Chery South Africa (Chery). The recall affects Chery Tiggo 4, Omoda C5 and Chery Tiggo 8 Pro Max 2.0 vehicles.

## CHERY TIGGO 4 - 17 508 VEHICLES

Chery informed the NCC that this recall affects 17 508 (seventeen thousand five hundred and eight) vehicles made available for sale between 17 October 2023 and 27 March 2024. These vehicles were sold nationally. According to the supplier, the affected vehicles may have welding irregularities at the rear axle sleeve. This could cause the rear axle to dislodge, resulting in rear suspension collapse.

## CHERY TIGGO 8 PRO MAX 2.0 - 3 474 VEHICLES

Chery is recalling certain Chery Tiggo 8 Pro Max 2.0 vehicles manufactured from 20 May 2026 onwards, affecting 3 474 (three thousand four hundred and seventy-four) vehicles. According to the supplier, the front brake-pipe may contact the turbocharger assembly, causing wear and potential brake-fluid leakage. This could reduce braking performance and increase stopping distances, potentially resulting in a collision, serious injury or death.

## OMODA C5 - 2 685 VEHICLES

Chery is also recalling 2 685 (two thousand six hundred and eighty-five) Omoda C5 vehicles. These vehicles were made available for sale between February 2023 and July 2026, nationally. According to the supplier, the rear axle sleeve may have welding defects. This could cause the rear axle to dislodge, resulting in rear suspension collapse.

Consumers are urged to visit their authorised dealerships for an inspection and possible repairs, visit Chery's website to verify if the VIN member is affected or if it is unsafe to drive the affected motor vehicle contact Chery's authorised dealerships or their contact centre to arrange towing. Any remedial work will be carried out at no cost to the consumer.

NCC Acting Commissioner, Mr Hardin Ratshisusu, said: "Whilst we urge consumers to heed the call and respond to this recall, we also remind suppliers of their obligation to notify any product recall promptly. To this end, the NCC initiated a separate investigation against Chery in October 2026 over allegations that certain vehicles were recalled without informing the NCC, which investigation is ongoing."

Questions and queries relating to this recall may be directed to: ProductRecall@thencc.org.za.

**Ends**

Issued by: National Consumer Commission (NCC)

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